



## GREENVIEWHOUSE

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**Proprietor & Director: Ms. C. Detraux**

**Acting Manager: Mr. A. Hesselden**

27.7.11

Dear relatives and friends,

### CQC Visit

We had an inspection on Wednesday 6<sup>th</sup> July by Ann Gavin, totally catching us off guard as per!!!! Her inspection was overall very positive. Her main findings were that people work well together, they focus on the needs of service users in a client centred manner and that staff themselves feel supported, there were positive observations of care provision. Areas for developments were the risk assessments in care plans and the odour in certain areas of the home which we are already aware of and have implemented actions since our Infection Control Audit.

### 'The Good Life'

We have chickens laying eggs now, the new coup has been installed as they were getting rather cocky and taking over the garden, leaving poo all over!! Whiskey who we thought was a male is actually happily pregnant (we think), we sold the cockerel and have another 2 rabbits, Rocky and Muffin. Our veg and fruit etc are coming along nicely and we have already had a harvest of potatoes! We have decided not to have a Summer Party this year, but will be holding a Harvest Festival instead due to all the hard work put in by Danny, Sarah (now known as Felicity Kendall) and the people using the service. Our harvest festival will be on Saturday 17<sup>th</sup> September at 2pm. We are hoping the Rev. Crompton will be coming also to say a few words. Does anyone know of a good folk band??

### Website Update

Our website has been given a new look – check it out at [www.greenviewhouse.com](http://www.greenviewhouse.com) – if you have any ideas for the website then do get in touch. **Unfortunately I have lost all e-mail contacts throughout the transition so please drop me an e-mail.** The website now contains our refurbishment plans from past to present giving you an insight as to how we've come along over the years and where we're going!! Thanks to Michael Garlic for sorting.

### Audit/Contacts

In our last newsletter we asked for relatives and friends to complete various forms; please do return these to us.

### Breath of fresh Air Week/Dementia Awareness Week

An extremely busy time for the staff team who worked very hard which proved very beneficial. A big thanks to them 'Super Sounds' and the visit from Linthwaite Clough School - brilliant. Week beginning 8<sup>th</sup> August we'll be trying different foods and be looking at updating/changing our menus. Our activity day (as well as daily activities) will be on Friday 26<sup>th</sup> August.

We look forward to seeing you soon,

Adam Hesselden

Acting Manager

**Accredited with:**



*'Where there is love there is life'*  
Mahatma Gandhi

Regulated by the Care Quality Commission as providing  
'good' quality outcomes for the people using its service



*'My Home, My Choice'*